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Hydro Ottawa payment/refund scam



- Hydro Ottawa does **not**:
 - use texts or emails demanding payment or offering a refund
 - request payment by credit card or gift card
 - ask for credit card information over the telephone
 - meet customers at random locations to receive payment
 - access your home for reward eligibility
 - hire contractors for re-connection/disconnection for overdue accounts
- When in doubt, call 613-738-6400