



Chris Taylor and Alan German
Ottawa PC Users' Group

Technical Solutions 2020

OPCUG is considering a series of Zoom video-conferences to answer your technical issues.

We would like to know what specific topics you would find useful. Check out our suggestions and give us yours!



<https://opcug.ca/technical-solutions/>

Follow-up

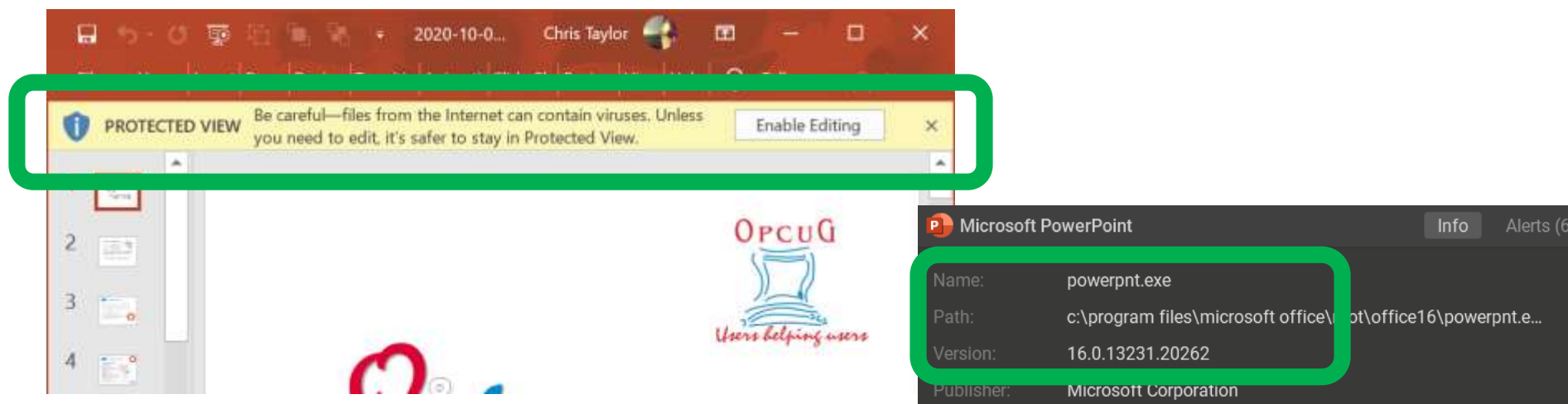
Microsoft Office blocked files

BLOCKED

Problem:

- Opening Office files downloaded from the Internet
- Office apps could not open the file
 - Reported corrupted
 - Work-around: “Unblock” (in properties of the files)

Solution: Microsoft has fixed the problem



Share

“Rescue” account

Recap: Creating a rescue account in Windows

If you have only a single admin account and

- you forget your password, or
- your profile is corrupted

You could be locked out of computer!

You could lose all your data!

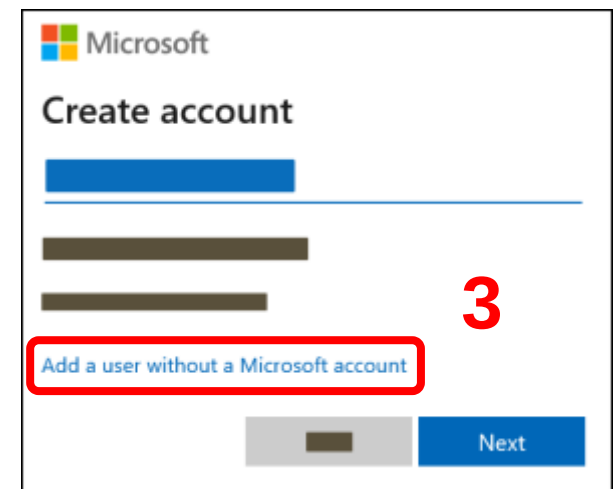
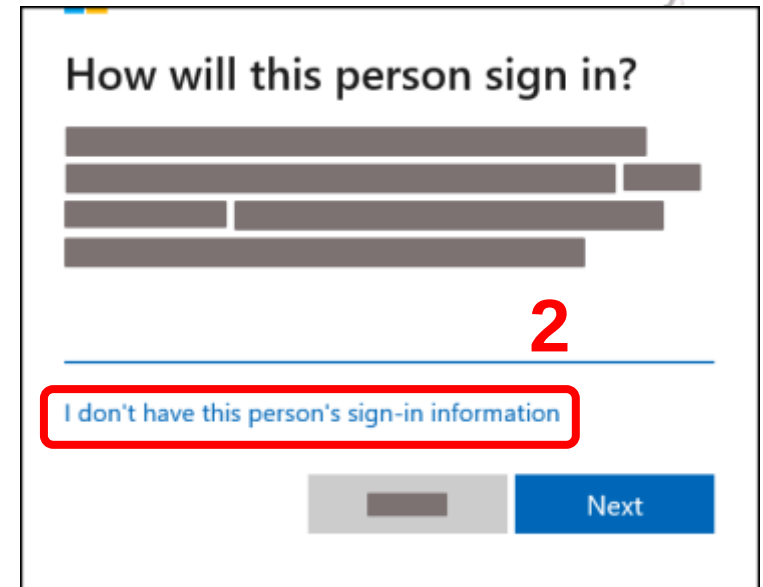




Share

"Rescue" account

Run *Settings* | *Accounts*





Share

“Rescue” account

Microsoft account

Create a user for this PC

Who's going to use this PC?

Rescue

Make it secure.

.....

.....

In case you forget your password

What was your first pet's name?

Q-Fido

What's the name of the city where you were born?

Q-Ottawa

What's the first name of your oldest cousin?

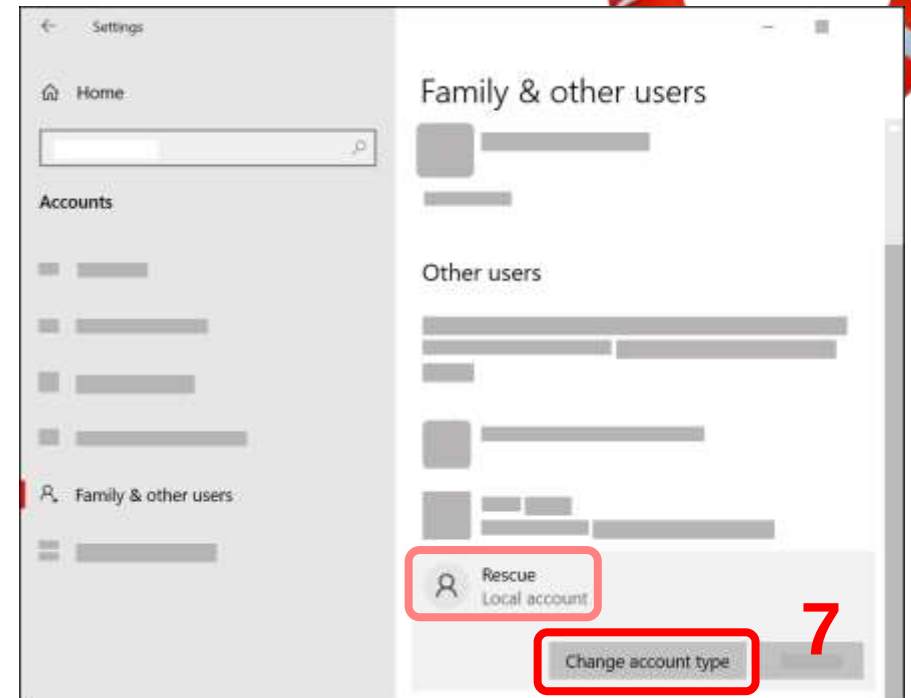
Q-Anthony

Next Back

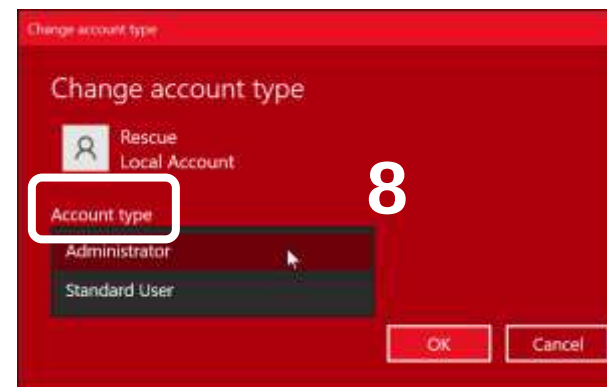
4: account name

5: password

6: recovery questions



7



8

Rescue
Administrator - Local account



Share

“Rescue” account

Logon using the new account to create profile

For tips on passwords:

- Protecting your passwords

<https://opcug.ca/Reviews/ProtectPasswords.html>

- Passwords

<https://opcug.ca/Articles/1912NEWS.pdf>

For this presentation in article form:

- Creating a rescue account
by Chris Taylor (30-Sep-2020)

<https://opcug.ca/qa/>

Share

Windows 10 Installation

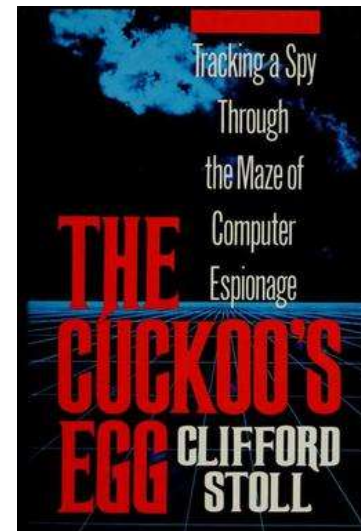
Recently, I wiped an old computer and did a fresh install of Windows 10 prior to donating the machine. I couldn't set up the computer without giving an Email address or a phone number so Microsoft could send a verification code. I didn't want this personally-identifiable information on a computer I was giving away. I found that if I shut off my wireless router I could skip this step. In older versions of Windows 10 you weren't required to set up a Microsoft account.

Share

The KGB, The Computer and Me

NOVA's episode on Clifford Stoll's 1989 book:

The Cuckoo's Egg – tracking a spy through the maze of computer espionage



https://archive.org/details/The_KGB_The_Computer_and_Me_1990



I bought *Office 365 for Family* so I can install it on both my computers. My question is: if Outlook is installed will that effect my Sympatico Email?
Right now, I go to bell.net and put in my Email address and my password to access my mail.



A

Having Microsoft Outlook installed should not affect your web-based access to Sympatico Email

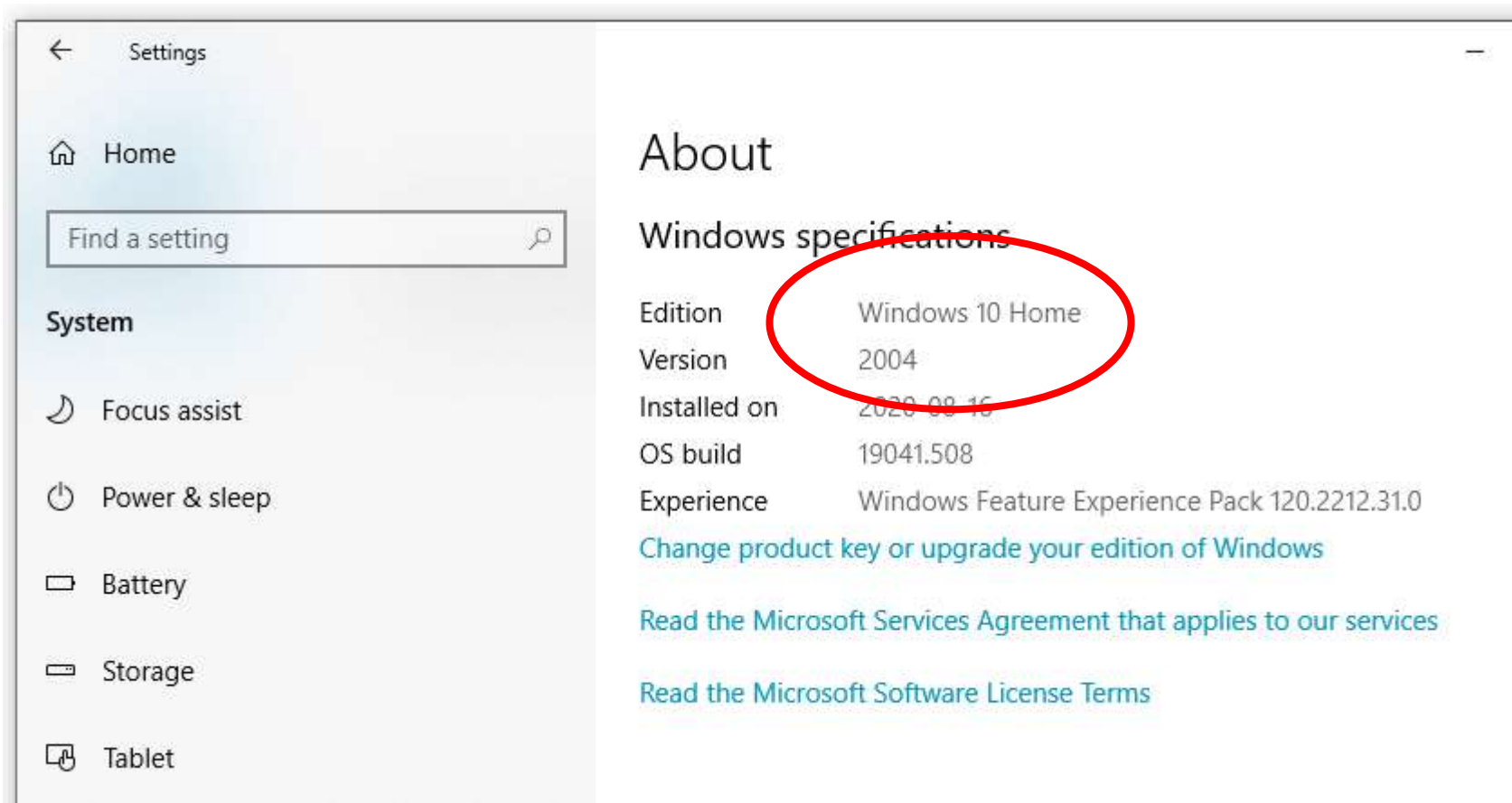


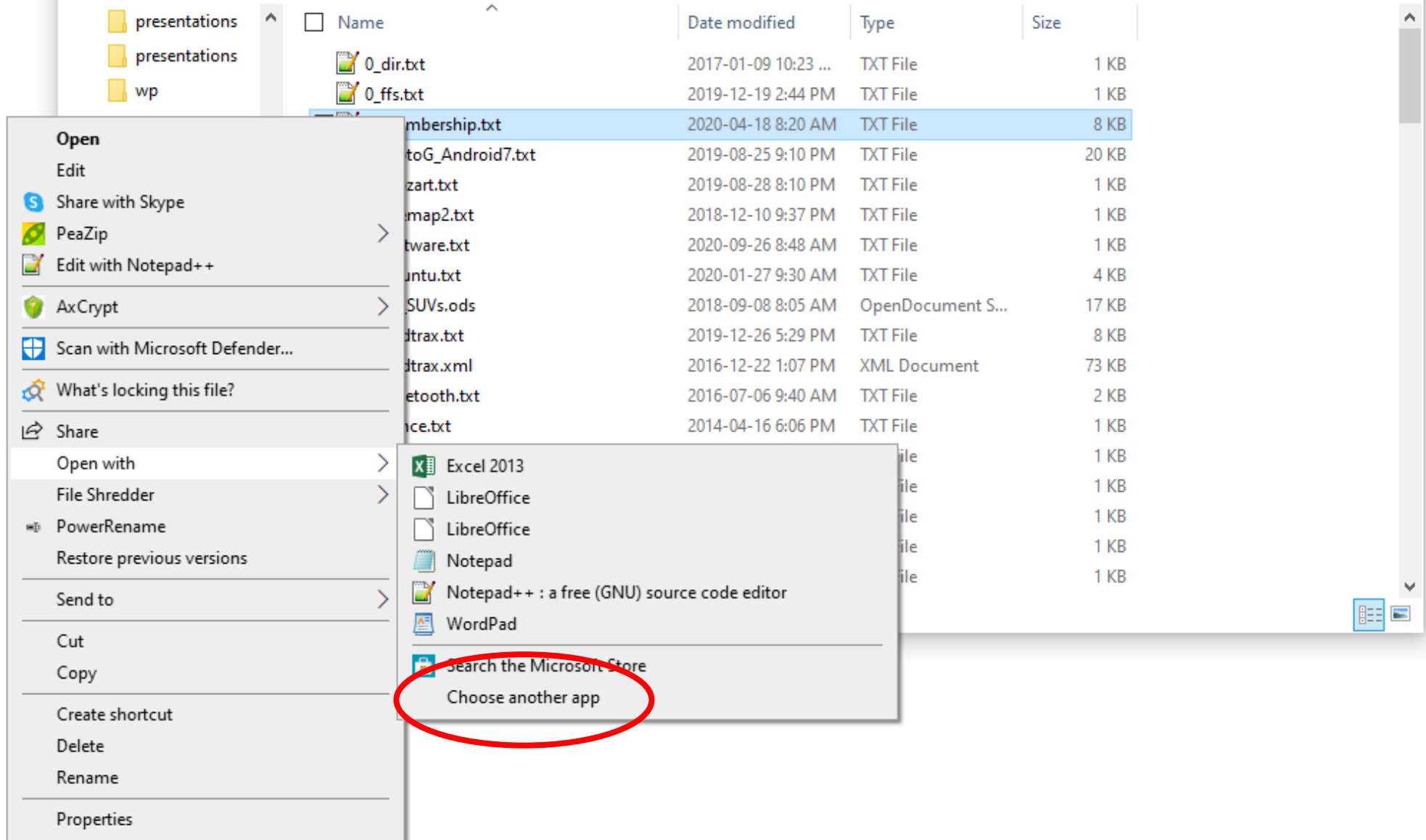
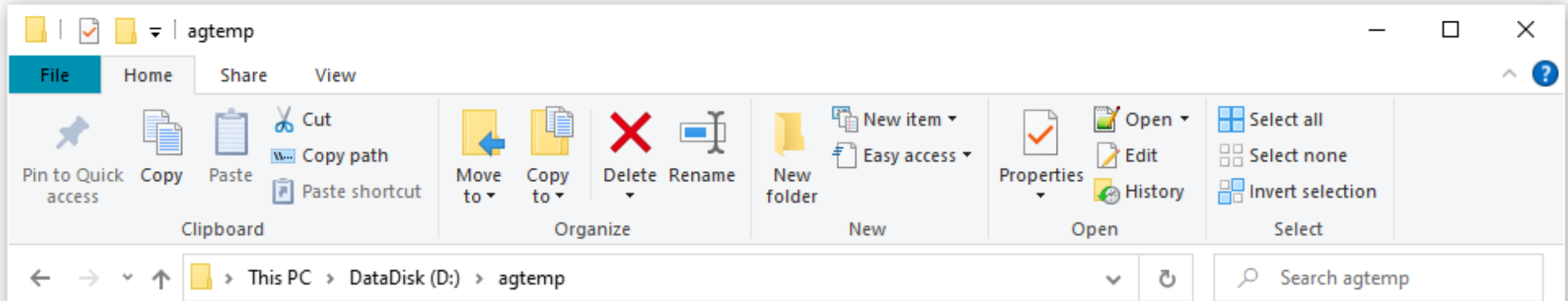


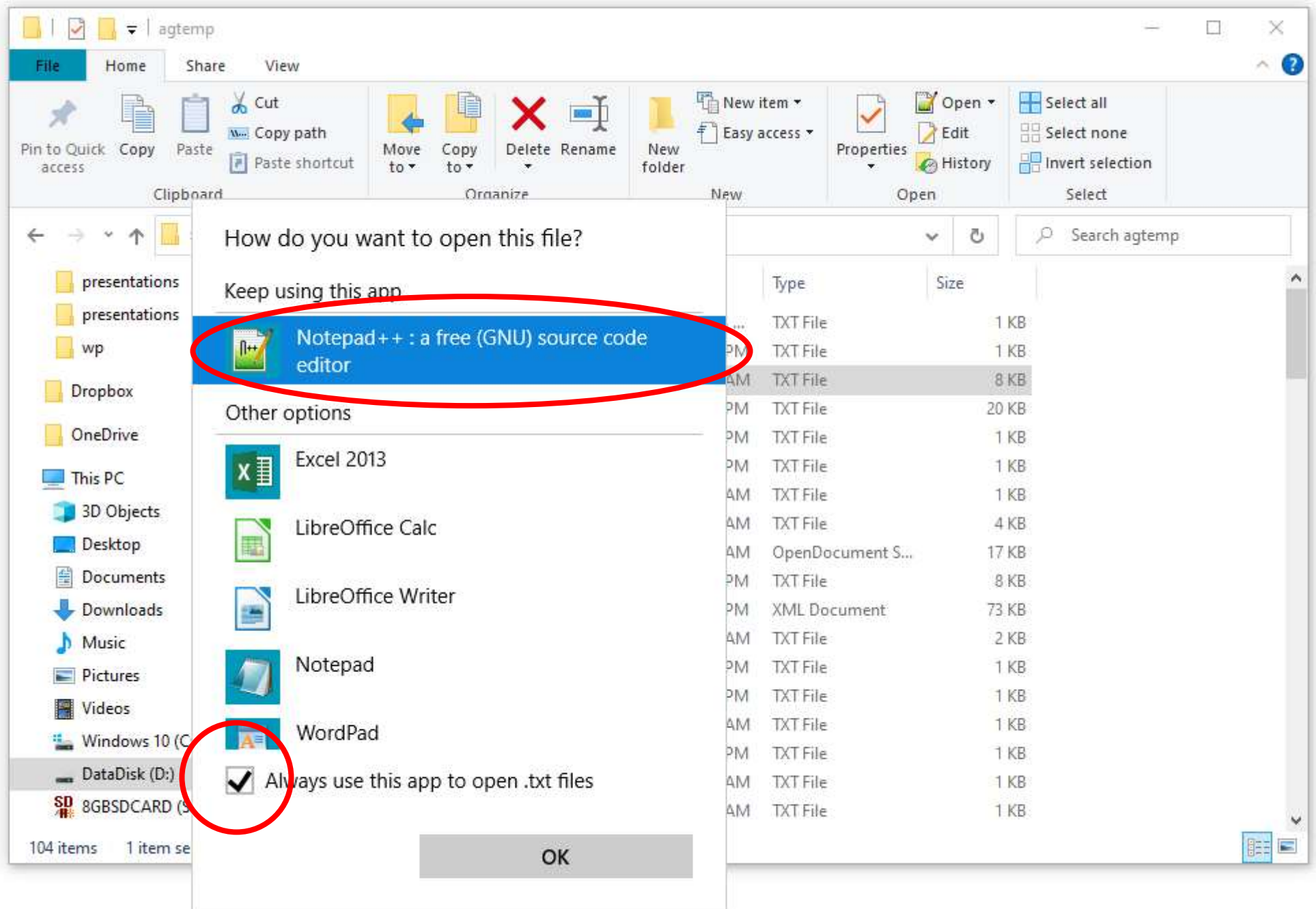
I'm setting up a new computer. On older iterations of Windows 10, I could go to "*Choose default apps by file type*" and select a file extension (e.g. .txt). I then had a choice of (1) *the Microsoft default*, (2) *other installed apps that Microsoft recognizes for that extension*, (3) *look for an app on this computer*, and (4) *look for an app in the Microsoft Store*. In version 2004, the third choice is no longer there, and the text editor I use (Programmers File Editor) is not in the Microsoft store. Is there some way I can work around this limitation and choose my own apps?

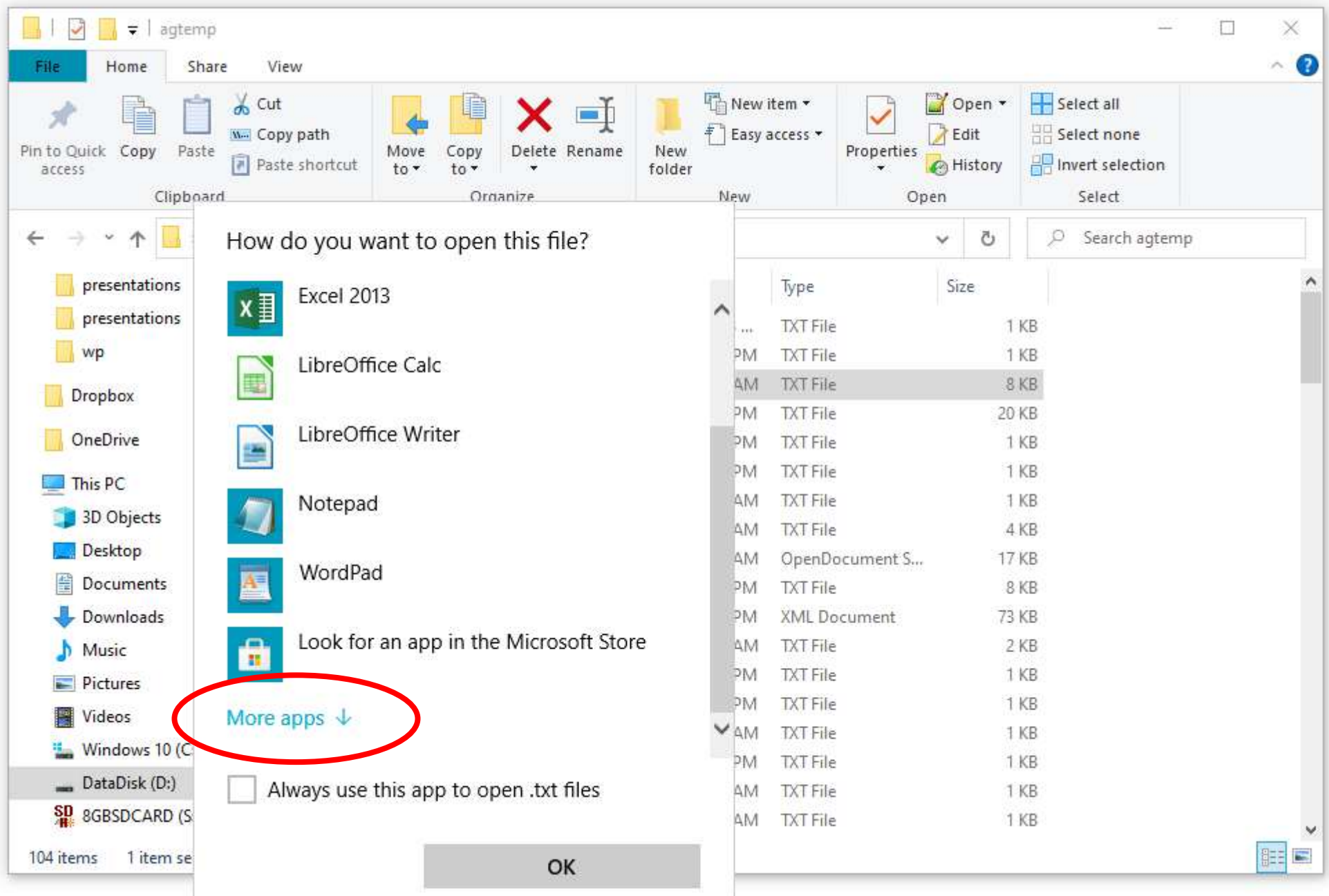
A

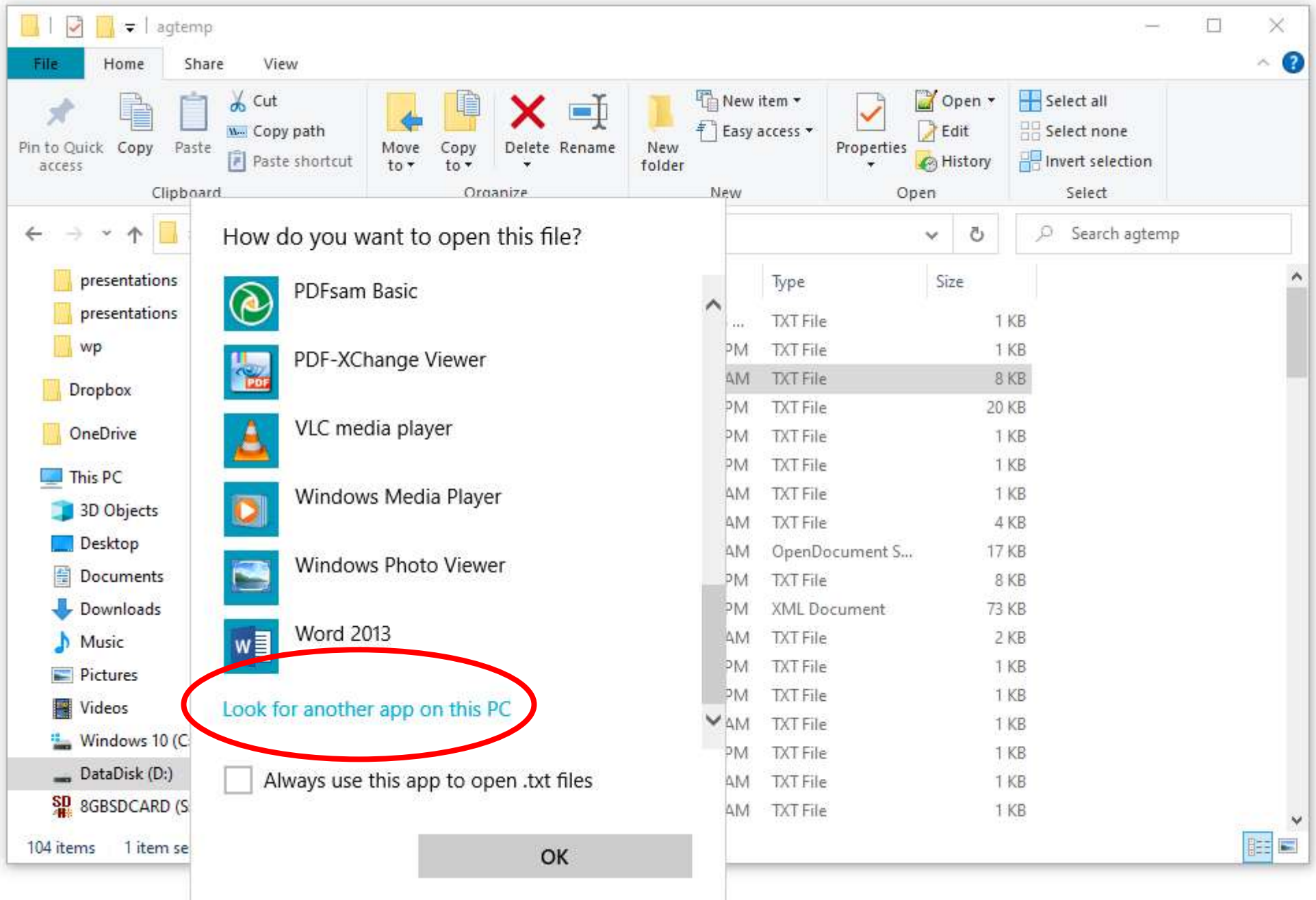
Running Windows 10, Version 2004,
here's what should happen...

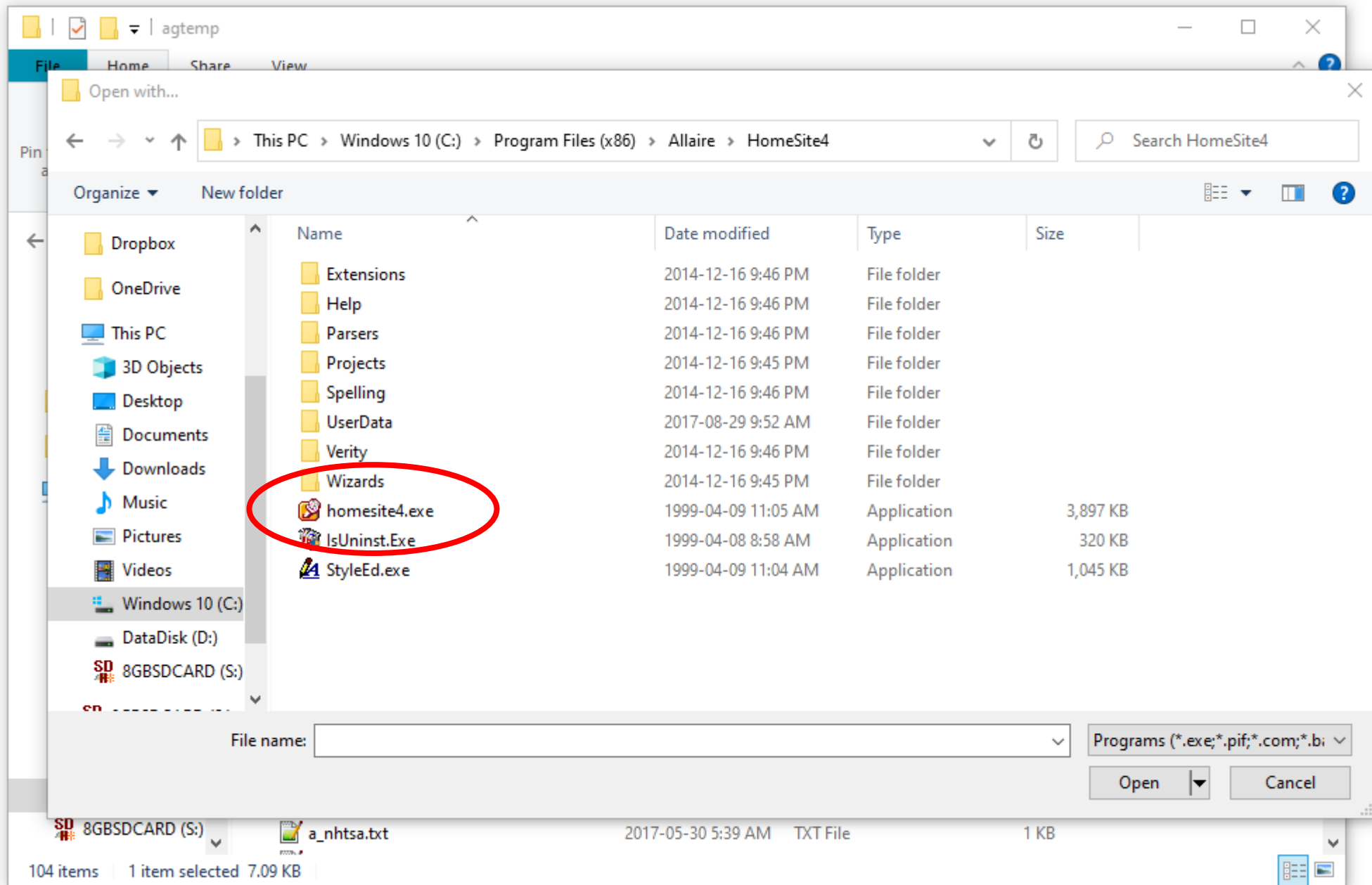












Here's what does happen (for one user at least)...

Your suggestion didn't work on my new PC running Version 2004. I first assumed that this was because this PC has a freshly-installed Windows 10. I then tried it on another PC running Version 2004, that has been running Windows 10 for some years, and it didn't work there either. I suspect that Windows 10 has some slight differences depending on the specific computer hardware.

We will continue to train our machine learning through all phases to intelligently rollout new versions of Windows 10 and deliver a smooth update experience.

Bob's protocol:

- (1) First, in Windows 10, use File Explorer to navigate to a folder that contains one or more of the file types for which you want to change the default app.
- (2) Click the *View* menu at the top of the File Explorer window, then select “*Details*”. The file type will be displayed.
- (3) Right click on the file type of the file in question, and select “*Open with > Choose another app*”. You'll be presented with the “*How do you want to open this app*” window.

Bob's protocol:

(4) Scroll down and click on “*More apps*”, then scroll down and click on “*Look for another app on this PC*”. This will bring up a File Explorer type window.

(5) Look for the directory for your app in the “*Program Files*” or the “*Program Files (x86)*” directory. Open the app directory, find the “.exe” file that launches the app, select it, and click on the “*Open*” button. This will launch the app with your file loaded.

(6) Repeat step 3. This time the “*How do you want to open this app*” window will have your app listed as an option. Check “*Always use this app to open .*** files*” option, then select your app. Now you're done.

Chris's Notes:

Right-clicking on files produces variable results

- JPG file, "*Open with*" has a flyout menu that leads to (eventually) "*Look for another app on this PC*"
- PPTX file, "*Open with*" has no flyout, but "*Open with*" works as above
- Right-click on a file with no extension gives "*Open with*" without a flyout menu, but will still get to "*Look for another app on this PC*"

Chris's Notes:

You can also set file associations from:

Settings

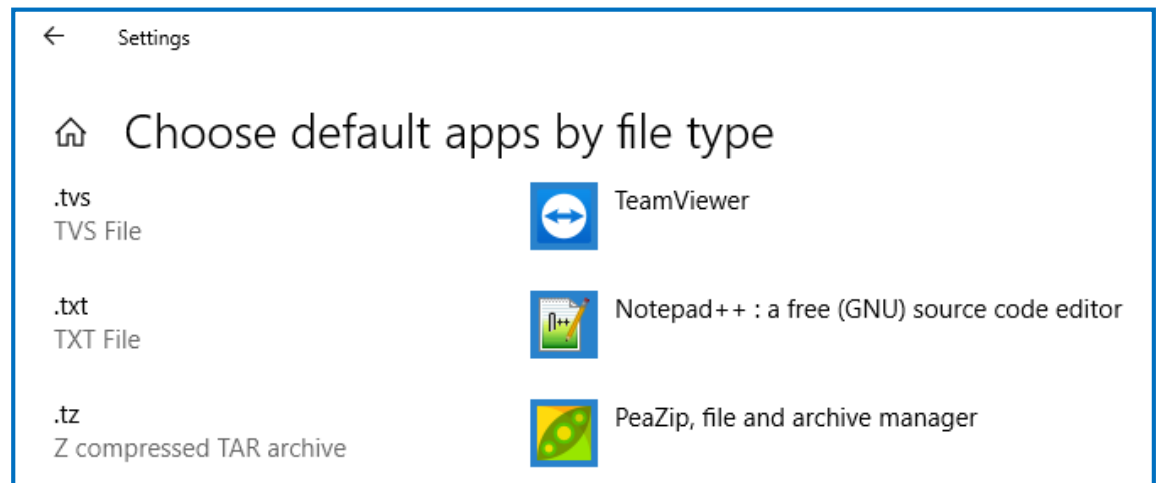
Apps

Default apps

Choose default apps by file type

Select a file extension

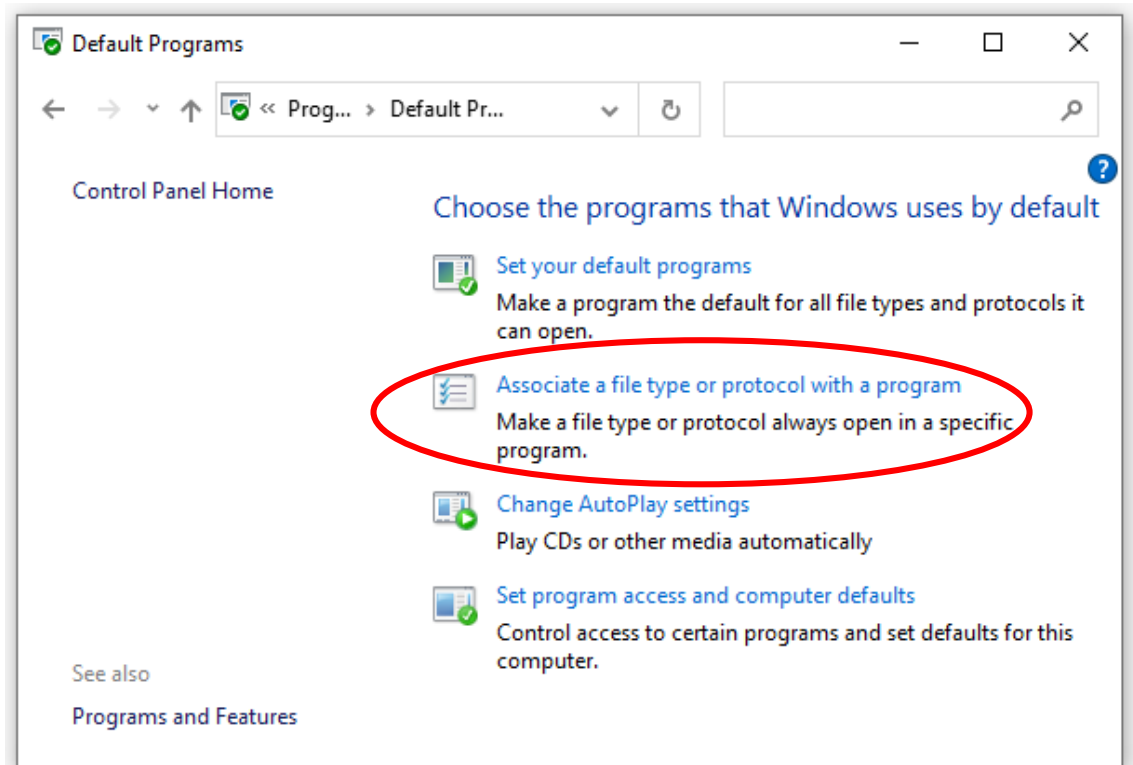
But, this only lets you choose from the list of apps that Windows thinks can handle the particular file type (or you can search the store)



Chris's Notes:

Control Panel > Default programs > Associate a file type or protocol with a program

Switches you to *Settings* with no way to pick a program from anywhere on your PC

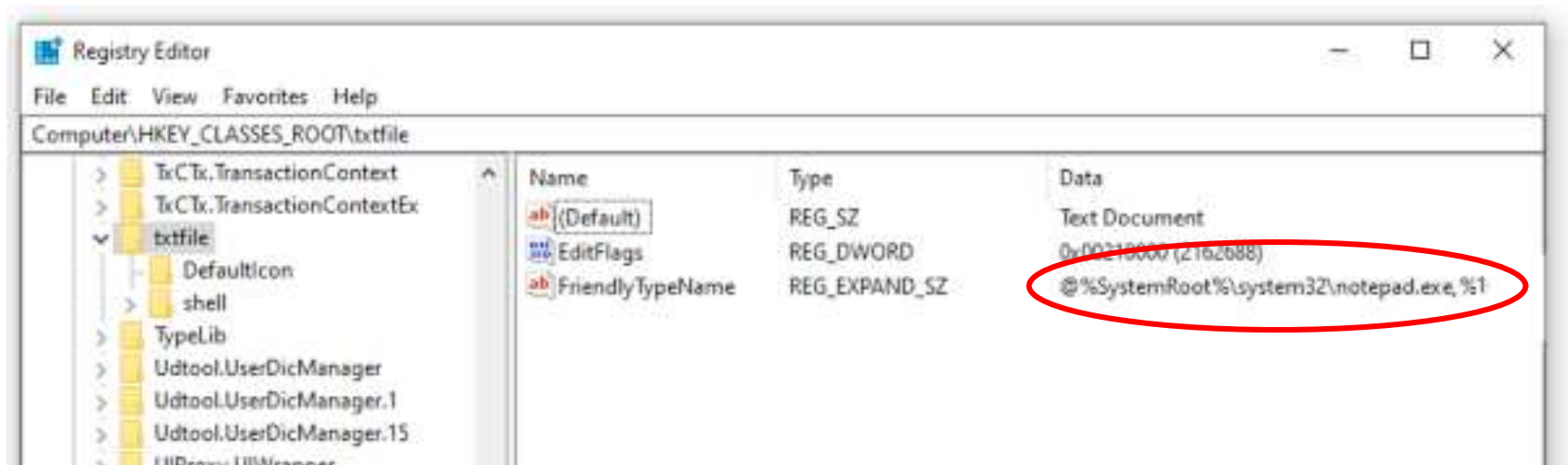


Chris's Notes:

Editing the registry

[I have not done a lot with this, but it should be possible.]

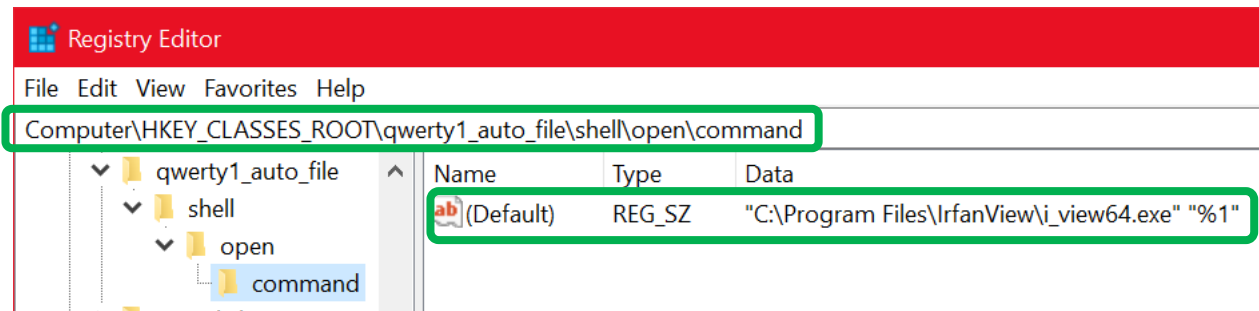
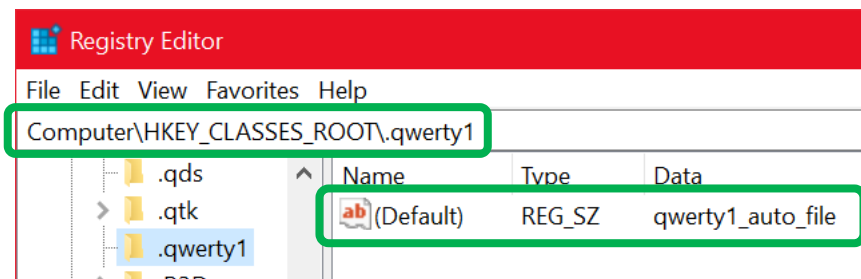
Things are defined under HKEY_CLASSES_ROOT
e.g. txtfile



%SystemRoot%\system32\notepad.exe, %1

Chris's Notes:

- Renamed GIF file *TestGIF.qwerty1*
- Right-click file in File Explorer
 - ***Open with***
 - selected **Irfanview** from the list of programs
- Regedit
 - Warning: below may not be all
 - Many variants. **Use at your own risk!!**





Is it normal for EaseUS Todo Backup to request permission to make changes to your computer each time it is opened?

EaseUS[®] | SINCE 2004

A

Many people may consider this to be unexpected behaviour; however, it is actually normal.

When running a backup, you want to ensure that the backup process has access to every file on your computer, not just the ones that your user account can access.

EaseUS Todo Backup always runs as "*Administrator*" and this causes the "*User Account Control*" prompt that you see.

A

For example, if you have multiple user accounts on your computer, you do not normally have the rights to access folders such as "*Documents*" and "*Pictures*" for other users on the computer.

But, if you do a complete backup of the computer, you want to make sure those files for other users are backed up as well as yours.



I wanted to send a folder of files with some protection, so thought I would simply zip the folder and add a password, but I can't find a simple way to do that.

Windows 10 can easily zip a folder, and after some searching I found a way to protect the compressed file, but it created a key file that needs to be send with the compressed file, and if I understand correctly, installed somehow, that is probably too complex for some users.

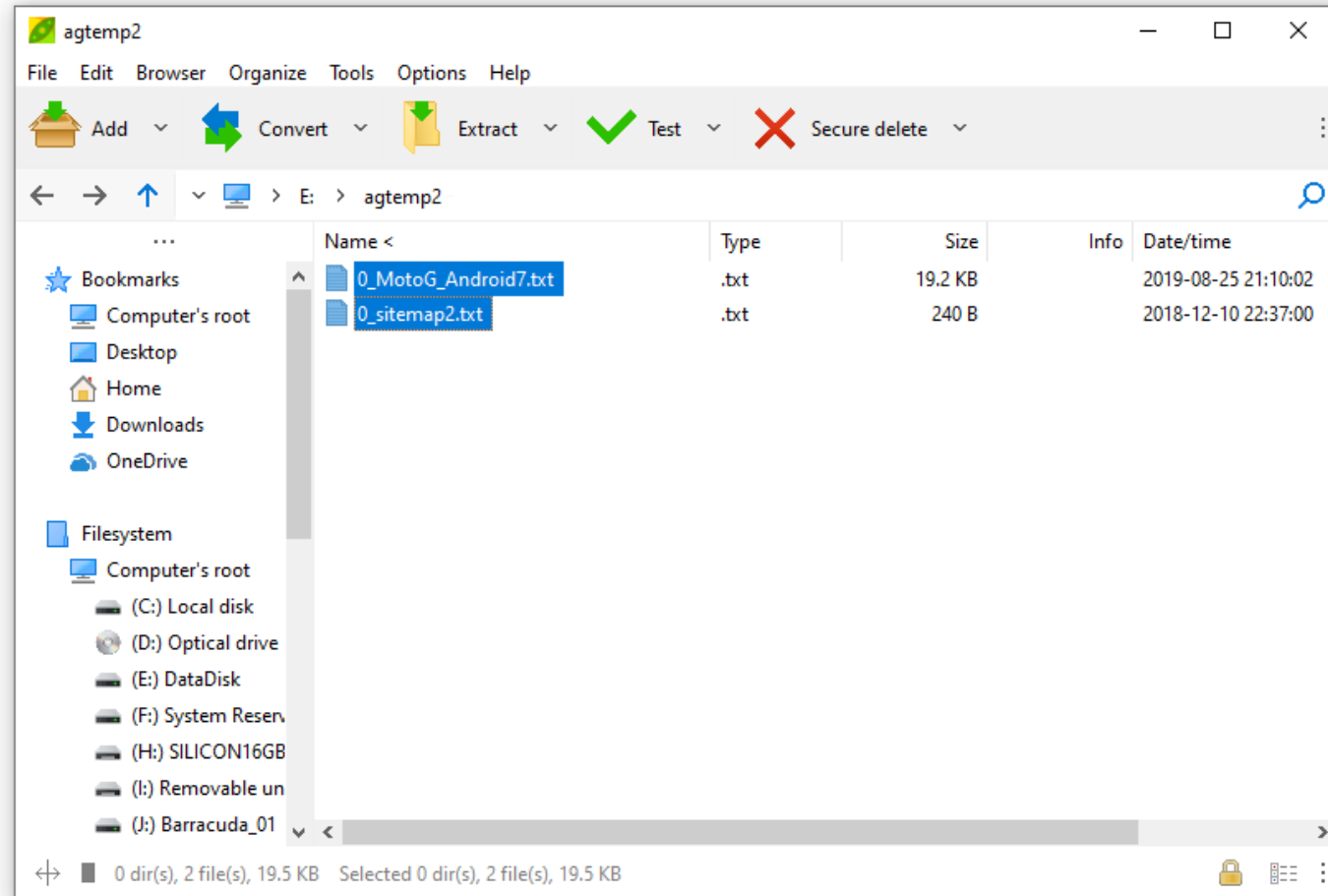


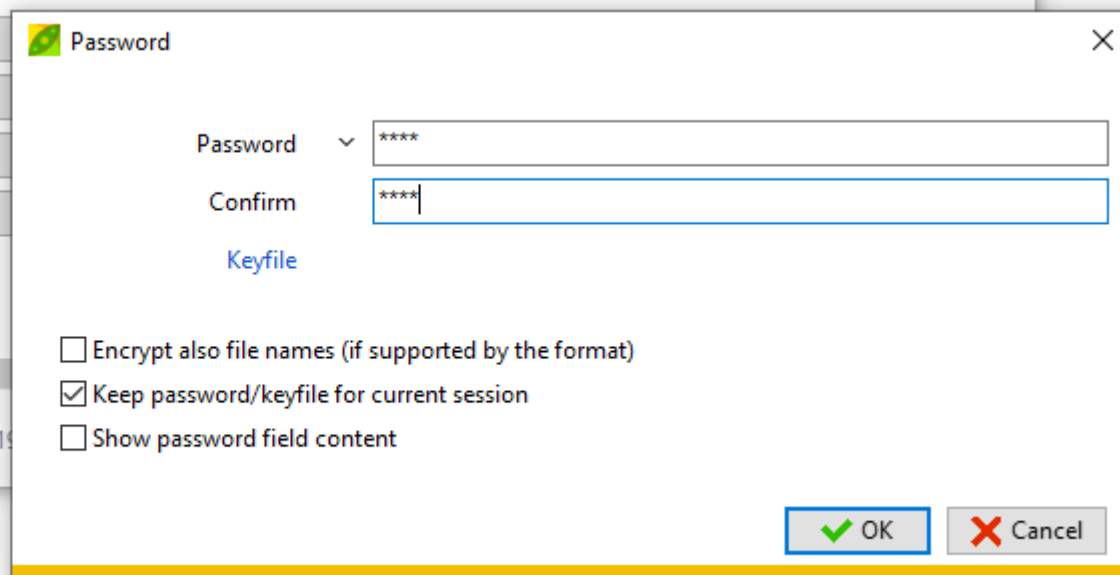
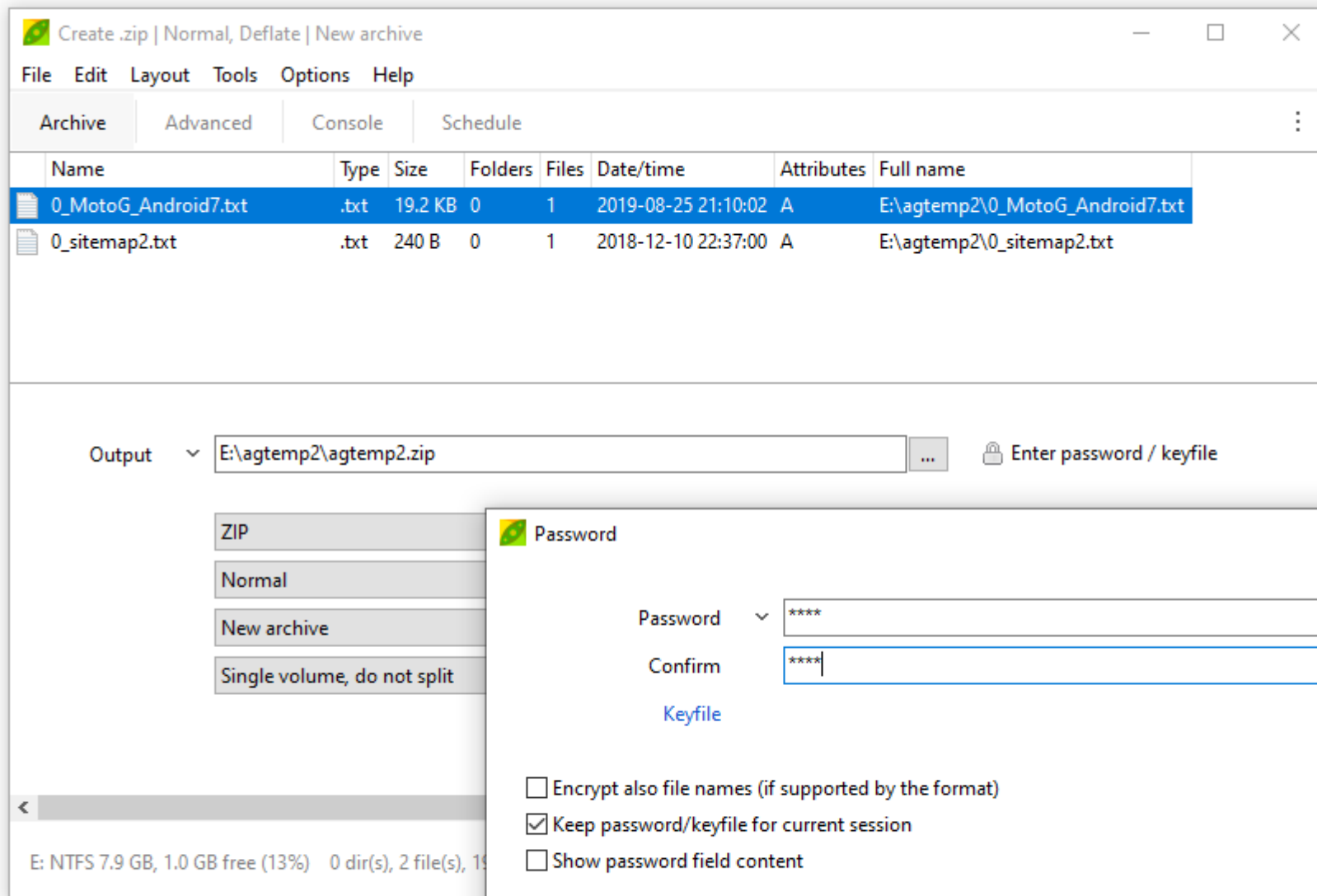
I then installed 7-ZIP which has an option to add a password but, to my surprise, Windows opens the zip file without asking for the password. Instead it asks for the password for every single file I try to open, something that is not practical.

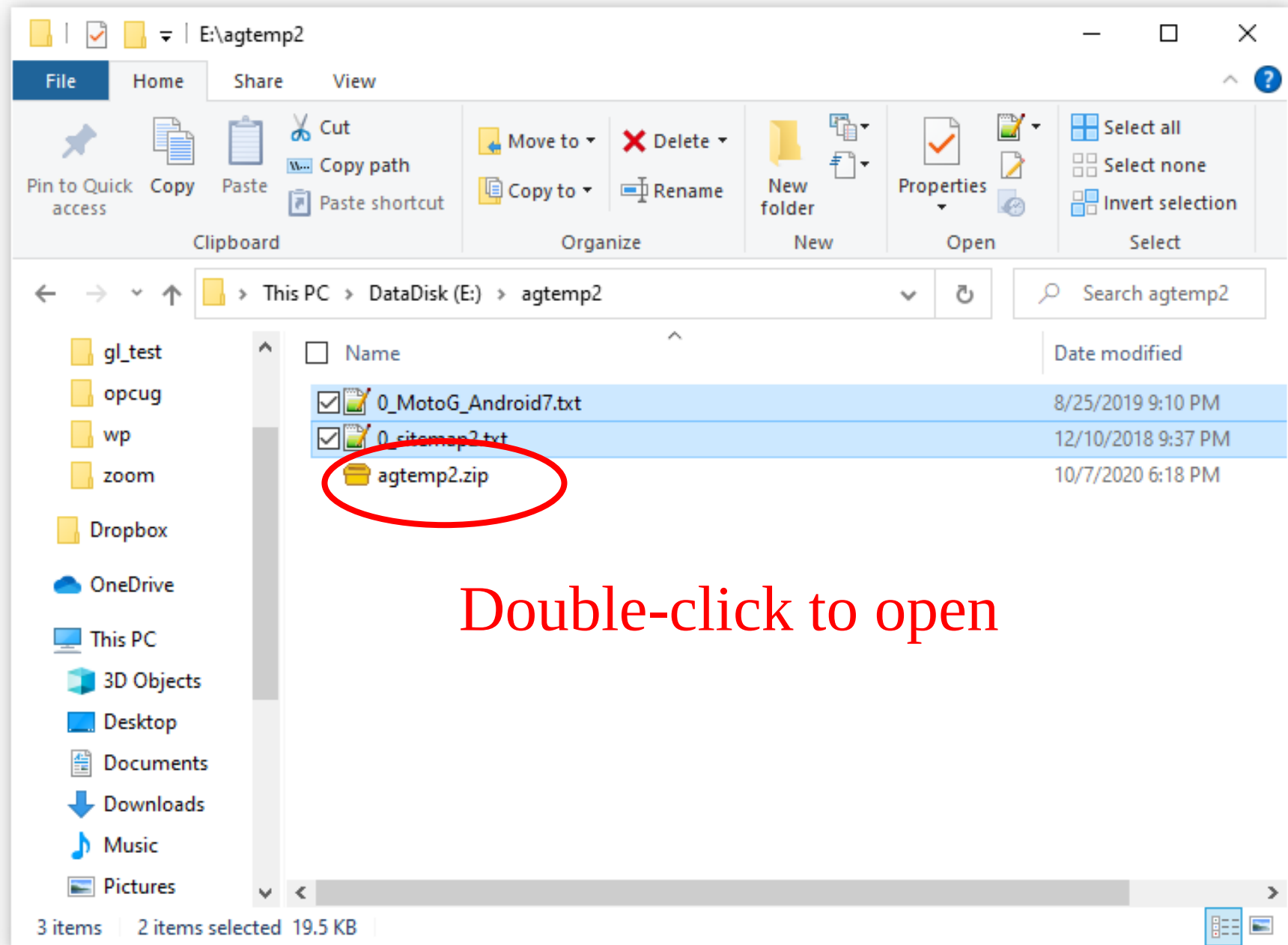
Any suggestions?

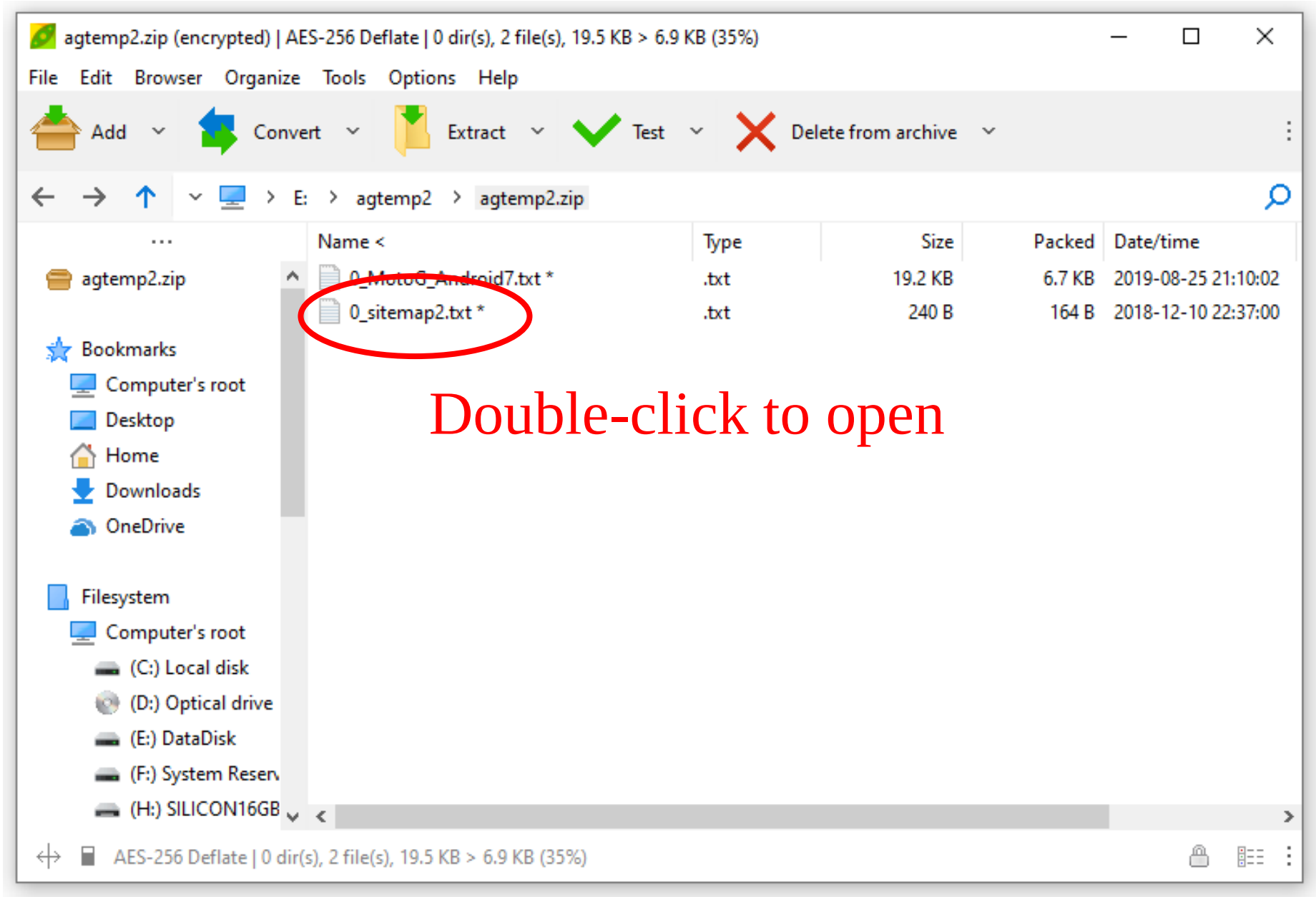
A

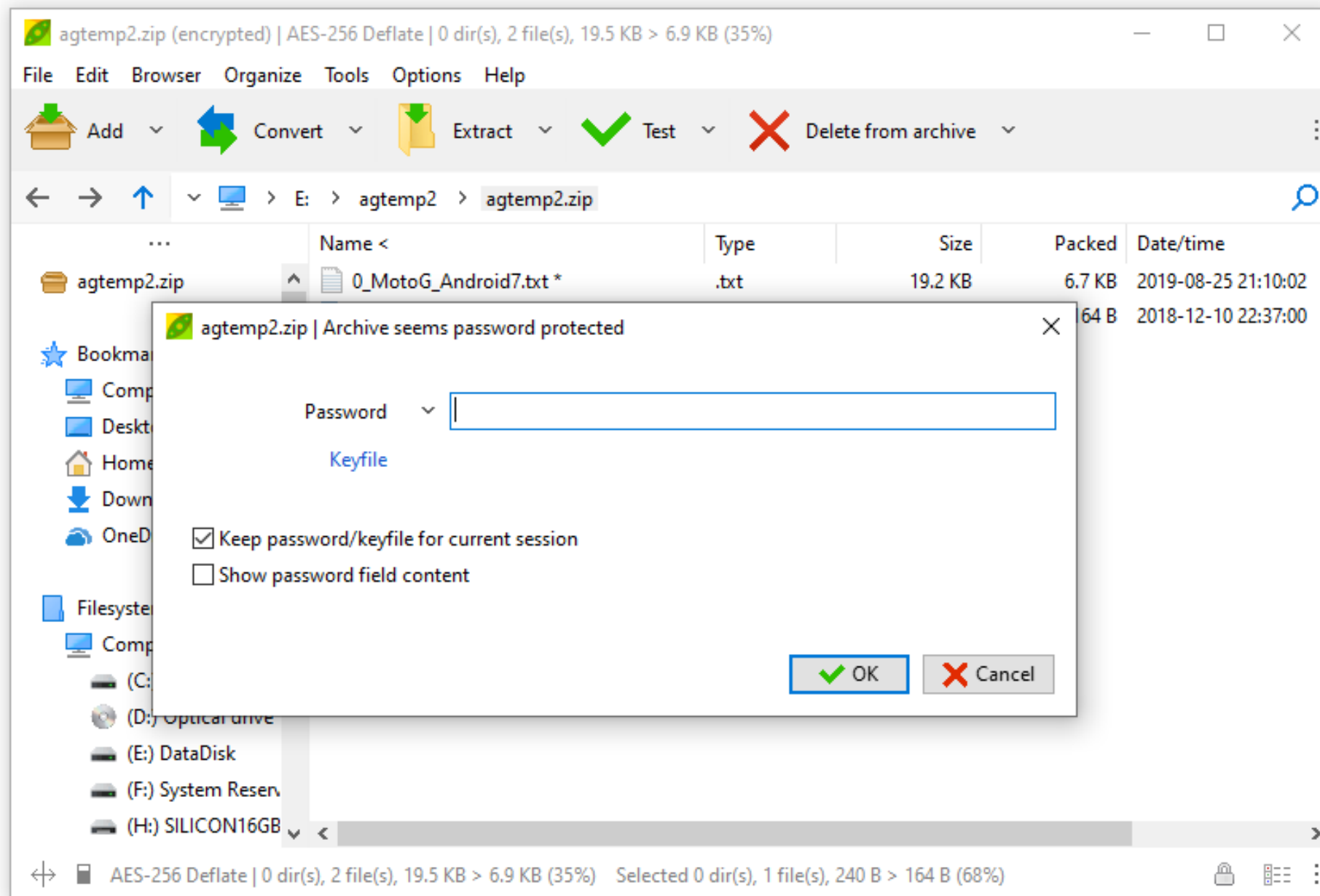
Use PeaZip (<https://peazip.com>)

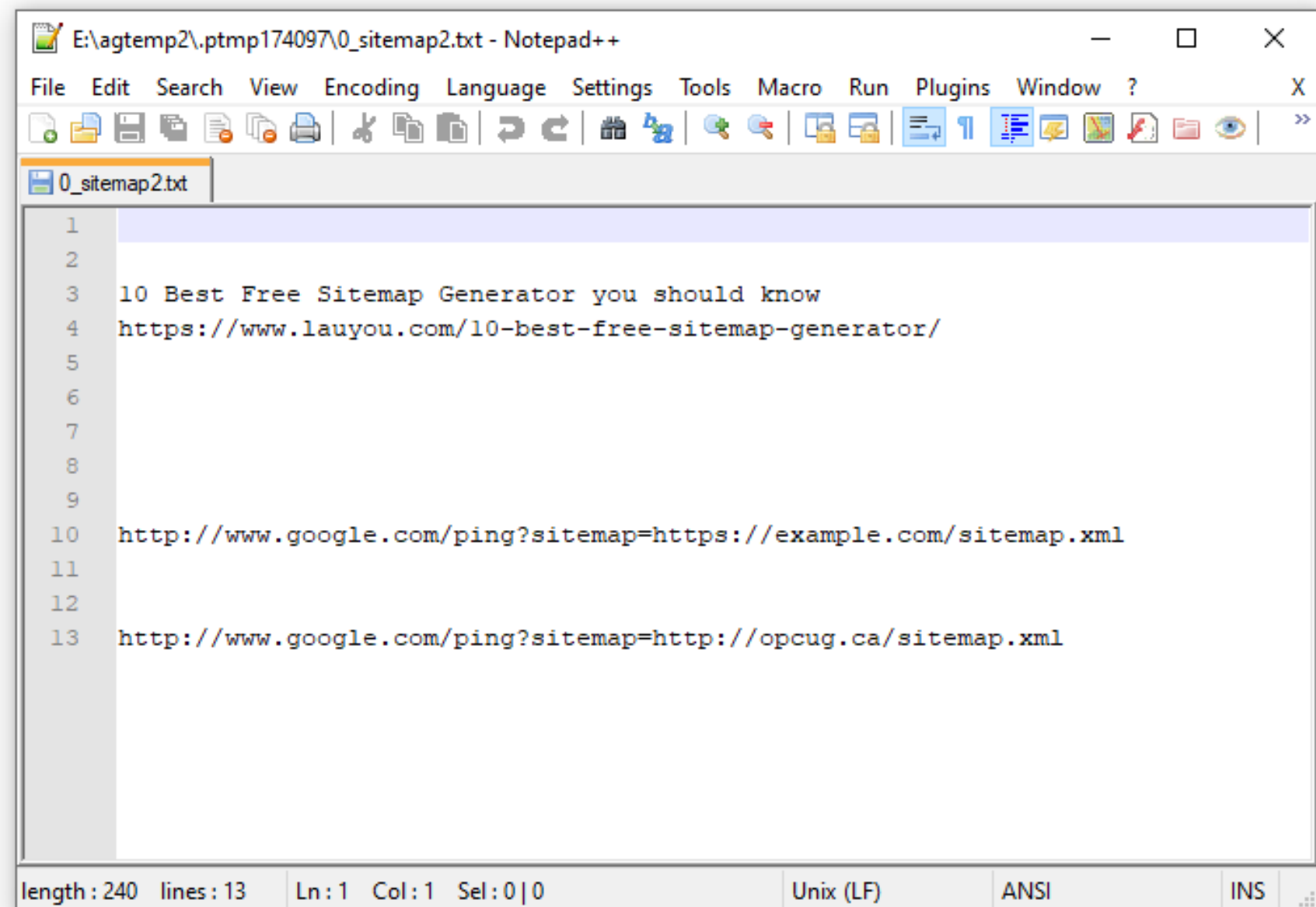












The image shows a Notepad++ window titled "E:\agtemp2\ptmp174097\0_sitemap2.txt - Notepad++". The window has a menu bar with "File", "Edit", "Search", "View", "Encoding", "Language", "Settings", "Tools", "Macro", "Run", "Plugins", "Window", and "?". Below the menu bar is a toolbar with various icons for file operations, editing, and viewing. The main text area shows the content of the file "0_sitemap2.txt", which is a sitemap XML. The text is as follows:

```
1
2
3 10 Best Free Sitemap Generator you should know
4 https://www.lauyou.com/10-best-free-sitemap-generator/
5
6
7
8
9
10 http://www.google.com/ping?sitemap=https://example.com/sitemap.xml
11
12
13 http://www.google.com/ping?sitemap=http://opcug.ca/sitemap.xml
```

The status bar at the bottom of the window displays "length : 240 lines : 13", "Ln : 1 Col : 1 Sel : 0 | 0", "Unix (LF)", "ANSI", and "INS".



I have a Western Digital 1 TB hard drive that has become incredibly slow to access and transfer files from. I've run chkdsk on it with no improvement. Has anybody else had this problem and can you offer a solution?





**Any Other:
Questions?
Comments?
Shares?**



If we have time...

Awesome Icons

Customize the icons on your Android smartphone



Alan German



OPCUG Monthly Meeting
October 14, 7:30 pm

**Managing Your
Android Phone**



Details at: opcug.ca/events/october-meeting/



Tech Café, OPL
November 23, 4:00 pm

**Scam Avoidance
and Trust**

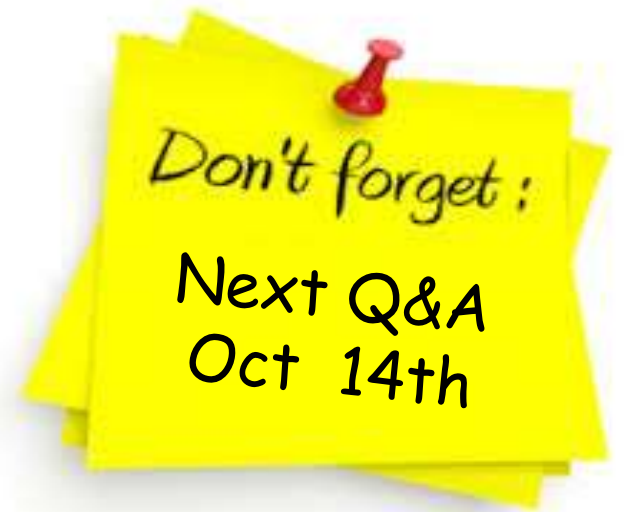


Lawrence Patterson

Register at: opcug.ca/opl-presentations/



Questions



Send your questions, answers, and topics you wish to share to:

SuggestionBox@opcug.ca

